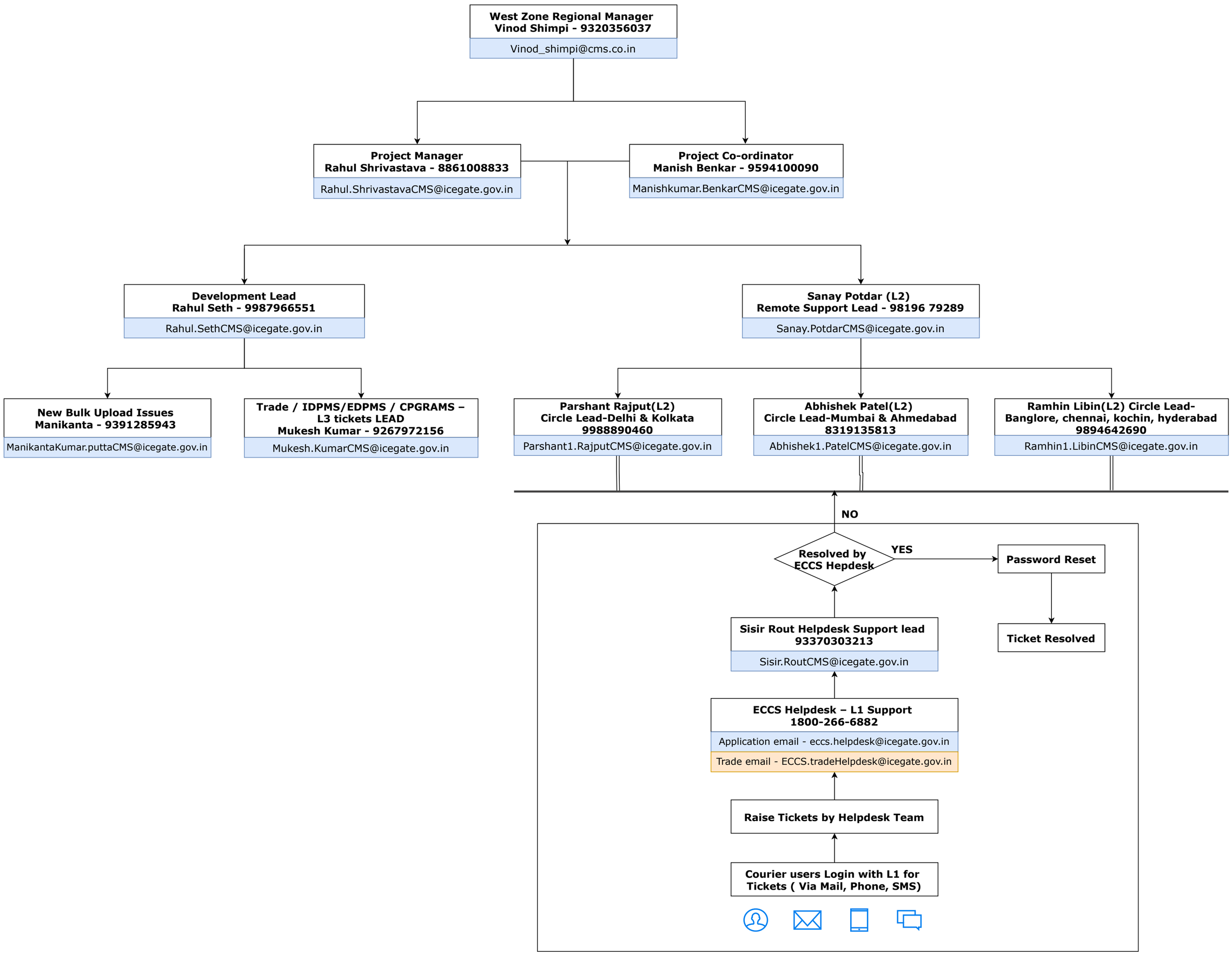ECCS PROJECT
CMS ESCALATION MATRIX – TRADE